



QUINORA – Different European Quality Approaches in the Delivery of Guidance

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CV: 1988-94: Master in Sociology at the University of Vienna, Faculty for Economics and Social Sciences

1991: scholarship at the University of California, San Diego (1 year)

1995-2000: Trainer in Guidance, Vocational Orientation and Activation for Job-Seekers

Since 2000: Managing director of the Applied Social Research Institution abif - analysis consulting and interdisciplinary research

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Abstract submitted on June 29, 2006

The EU Leonardo da Vinci project QUINORA (2005-2007) aims at developing international quality standards for guidance group counselling for job-seekers on the system level. Within the project an e-learning course and face-to-face workshops on this topic shall be held for training programme managers in training institutions, different labour market and training actors (i.e. employment services, local employment agencies) as well as vocational guidance trainers.

The project aims to focus on new quality factors, such as the co-operation of stakeholders, the system that lies behind the actual guidance process but also the process of group counseling itself shall be emphasised to a larger extent. 7 quality domains containing different guidelines were the result so far.

Additionally to these guidelines and the respective e-learning modules the QUINORA partners collected different European good practices. These best practices show the different quality approaches concerning quality development in vocational guidance measures. In scope of the workshop a selection of different good best practices shall be disseminated and discussed by identifying the different quality approaches the respective European countries have.

Planned programme:

- a) questionnaire handed out to participants on how different factor influence quality of guidance + results discussion
- b) presentation of QUINORA quality domains
- c) discussion on different quality approaches (good practices within EU)